

Schedule an Inspection

- 51 ELECTRICAL SERVICE
- 52 GAS SERVICE LINE
- 61 LAYOUT/PRE-GUNITE
- 90 FINAL/BARRIERS



---Swimming Pool Barriers Save Lives---

Pinal County Building Safety



P I N A L • C O U N T Y
wide open opportunity

**Inspection Request
Directions and User's
Guide**

POOLS & SPAS

(520) 866-6299

(800) 208-6897 ext 6299

Pinal County Building Safety
31 N. Pinal Street, Bldg. F
P.O. Box 1610
Florence, AZ 85132
Phone: (520) 866-6405
Fax: (520) 866-6517
buildingsafety@co.pinal.az.us
March 2010

In an ongoing commitment to improve customer service, Pinal County Building Safety has installed an Interactive Voice Response System. You can now schedule inspections, or check results, 24 hours a day, 7 days a week!

Before calling you will need:

- A touch-tone telephone
- A site-specific Permit Number
- An Inspection Code. *Choose from the codes listed on the back of this brochure.*

Inspection Line

(520) 866-6299

(800) 208-6897 ext 6299

- **Schedule Inspections**
- **Reschedule or Cancel Inspections**
- **Retrieve Inspection Results**

Choose from the following options:

| | |
|-----------|---|
| Press (1) | Schedule an Inspection |
| Press (2) | Reschedule or Cancel an Inspection |
| Press (3) | Retrieve Inspection Results |
| Press (0) | Speak to a Representative |
| Press (#) | End Call |

Schedule an Inspection

- Call (520) 866-6299 **Press 1**
- **Press 1 for Building Permit**
- When prompted, enter the **Permit Number**.
- Enter the **2 digit Inspection Code** (*using a code from the list on the back of this brochure*).
- Select the Inspection Date. *The cut-off time is 6:00 am for an inspection the same business day.*

After you have scheduled the inspection, you will be able to:

- **Leave a message** for the inspector
- **Request another inspection**, for the same permit
- **Request another inspection**, for a different permit
- **Get a Confirmation Number and end call.**

Reschedule or Cancel an Inspection

- Call (520) 866-6299 **Press 2**
- **Press 1 for Building Permit**
- When prompted, enter the **Permit Number**.
- Enter the **2 digit Inspection Code** (*using a code from the list on the back of this brochure*).

After you have cancelled the inspection, you will be able to:

- **Cancel another inspection**, same permit or different permit
- **Retrieve Inspector Message**
- **Get a Confirmation Number and end call.**
- **Return to Main Menu**

Retrieve Inspection Results

- Call (520) 866-6299 **Press 3**
- **Press 1 for Building Permit**
- When prompted, enter the **Permit Number**.
- Enter the **2 digit Inspection Code**
- (*Using a code from the list on the back of this brochure*).

After you have listened to the inspection results, you will be able to:

- **Listen to more results**, same permit or different permit
- **Retrieve Inspector Message**
- **Get a Confirmation Number and end call.**
- **Return to Main Menu**

