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ADDENDUM 2

The purpose of this addendum is to answer questions asked in writing prior to the deadline.

QUESTIONS AND ANSWERS

- 1) Q: Is there any way for the tow companies to track dispatch to make sure they are getting the equal share of calls?

A: The rotation system is set up and controlled by a computer. Due to a number of mitigating factors the County does not guarantee the number of calls to be assigned to any contract vendor. Once a company is called in a certain district for a tow and perform that call, they go to the bottom of the list and work back up the list as other calls for service come in to the other companies in that assigned district. See section 5 of the Scope of Work.

- 2) Q: Is a joint venture between two companies acceptable to submit if those companies will only be providing light duty towing services? If so, will both companies be required to hold a contract with Pinal County or can a new company be brought in as the sub-contractor?

A: See section 6 of the Scope of Work.

- 3) Q: Will a tow company with a storage facility outside of the designated boundary be considered?

A: No, a tow company must be located within the designated district: Refer to page 4 section 2 of the Scope of Work.

- 4) Q: If a tow agency has a properly zone storage facility in district "x" can that tow agency provide towing services in district "y"?

A: The offer must have a properly zoned storage facility in each district in which it intends to tow in.

- 5) Q: Can two offerors share the same storage facility, if it can hold up to 200 vehicles, if these companies are not presenting a joint venture offer?

A: No.



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- 6) Q: If the offeror and sub-contractor do not have employees can a waiver be signed stating that both companies are owner/operators with no employees and, therefore, do not need to provide any workers comp insurance? If the answer is yes, will the county provide the form?

A: Pinal County Intends to place an exception in the solicitation for owner/operator businesses.

- 7) Q: If the offeror submits the offer as a joint venture will there be a higher volume of calls to assist with both contractor's call volume? Will the call volume be the same as 2 single offeror's call volume?

A: If a joint venture was accepted by the County, it would be treated as a single entity. Call volume would not "double".

- 8) Q: Does the offeror submit signed background check authorization forms with their offer and does it need to be a specific form used by the County?

A: Yes PCSO will supply the background forms

- 9) Q: On page 21, the last question, does "entities" refer only to government agencies?

A: No.

- 10) Q: On page 44, can references be companies such as Cross Country, Allstate, etc as long as the work the contractor performs for these clients matches the scope of work?


A: Yes.

- 11) Q: On page 43, question D referencing vendor liaison it specifically states County experience. Is State acceptable?

A: Yes.

- 12) Q: If the County does not have a tow company that is qualified or that does not have all the right equipment to service a district, will you be considering a tow company that may be more qualified in an adjacent district?

A: Yes, see section 5 of the scope of work.

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13) Q: Will the County use the evaluation criteria & points system as shown on page 28?

A: The County will be revising the evaluation criteria. Revision will be posted with amended solicitation as soon as possible.

14) Q: Are the districts going to stay the same or are we going to a “Beat” system?

A: The map that was presented (Exhibit A) will stay the same with no changes.

15) Q: Page 12 section G under Operator/Contractor requirements, does this mean a driver can never have been convicted of a felony?

A: The County will be amending that clause to more closely conform with Administrative Code R13-3-1201 (A)7.