

Pinal County - Managing For Results

Annual Report

FY 2010-2011

OFFICE OF STRATEGIC PLANNING

Organizational Support and Training Program

Education and Training Activity

^{KR} % of participants that demonstrate an improved score in a pre/post test process in a County presented Managing for Results (MFR) training session.

FY11 Target	Q1		Q2		Q3		Q4		FY11 YTD	
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
75.00%	83.33%	90.00%	0.00%	90.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

In January of 2011 we began implementing a new performance management system to replace Managing for Results (MFR). At that time this measure was no longer pertinent and we stopped collecting and reporting data.

This new program, called Pinal County Performance Management (PCPM) builds on the concepts and ideas from Managing for Results, but in a format which is easier to use and understand for both residents and staff.

Due to this change we no longer needed to provide Managing for Results training and these resources were re-allocated to the Human Resources Department for countywide training and development needs.

Facilitation and Consultation Activity

^{KR} % MFR project milestones achieved (as define in the Corporate Calendar and ESC Status/Decision Slides)

FY11 Target	Q1		Q2		Q3		Q4		FY11 YTD	
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
75.00%	0.00%	75.00%	0.00%	18.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

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From January to June we focused on implementing PCPM including changes to departmental Strategic Business Plans and assisting in the design and implementation of a new data collection and reporting tool, PCPM Online. These items were both completed in time to begin FY11/12 with our new program.