



Pinal County Sheriff's Office
STRATEGIC BUSINESS PLAN
FY 2011/2012

COUNTY VISION

Pinal County Government provides progressive and proactive leadership in the areas of economic development, state-of-the-art technologies, growth management, and public services to promote healthy and safe communities.

COUNTY MISSION

Pinal County Government protects and enhances its citizens' quality of life by providing public services in an ethical, efficient, and responsible manner delivered by a motivated, skilled, and courteous workforce.

DEPARTMENT MISSION

The Pinal County Sheriff's Office exists to serve the public with Integrity, Fairness and Professionalism that combines compassion and courtesy, thereby instilling public trust in PCSO

SUMMARY OF MAJOR SERVICES PROVIDED:

- Ensuring Public Safety through Accountability
- Patrol Operations
- Criminal Investigations
- Care Custody and Control of Detainees and Inmates
- Search and Rescue Operations
- Civil Operations
- Records and Evidence Management
- Public Safety Communications

ISSUE STATEMENTS

Issue 1: Calls for Service

A 100% increase in County population since 2000 and continued projected growth of 38% over the next five years could, if not addressed, result in:

- increased response time for all calls
- an increase in the crime rate
- less time for quality investigations
- less time for officers to spend on proactive policing in the community, schools, and crime prevention programs
- inadequately located facilities
- Decreased ability to maintain acceptable standards in training

COUNTY PRIORITY ALIGNED TO:

Public Safety:

Pinal County will foster safe neighborhoods and communities, as evidenced by:

By 2012, decrease law enforcement response time from 9.43 (as of December 2010) minutes to eight (8) minutes for Priority 1 emergency calls.

2-5 YEAR STRATEGIC GOALS:

By 2012, reduce average response time for:

- Priority 1* calls for service from 9.43 (December 2010) minutes to eight (8) minutes.

*Priority 1 calls are emergency calls which may include threats to life or dangerous or serious injury or major property damage. This could also include any felony or violent misdemeanor where the suspect remains on the scene or may be apprehended in the vicinity.

By 2012, the Adult Detention Facility will have zero (0) suicides per year.

ANNUAL PERFORMANCE MEASURES:

1. By 2012, decrease law enforcement response time from 9.43 (as of December 2010) minutes to (8) minutes for Priority 1 emergency calls
2. Achieve zero (0) suicides in the Adult Detention Center